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March 23, 2009

## **VIA HAND DELIVERY**

Mr. Charles Terreni
Chief Clerk of the Commission
Public Service Commission of South Carolina
Synergy Business Park, Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Re: tw telecom of south carolina llc

Dear Mr. Terreni:

tw telecom of south carolina llc ("tw telecom") was granted a waiver of the Commission's requirement that it publish a directory pursuant to 26 S.C. Regs. 103-631 in its certification Order No. 2001-93, Docket No. 2000-505-C. In lieu of publishing local directories tw telecom contracts with the incumbent carriers to provide its customers with directory listings and to undertake the distribution of directories. Order No. 2001-93 authorized tw telecom to provide local exchange telecommunications in AT&T's service area in South Carolina. tw telecom relies exclusively on AT&T for delivery of the directories to its customers within AT&T's service territory.

On February 27, 2009, AT&T filed a letter notifying the Commission of a new option that give its South Carolina customers the flexibility of requesting AT&T not to deliver printed telephone directories or to deliver fewer printed directories to its customers, ND-2009-1-C. A copy of the letter is attached, tw telecom advises the Commission that it intends to offer the same option to its customers. This option addresses environmental concerns without adversely affecting any customer's ability to continue to receive printed directories. Should you have any questions, please contact me.

Very truly yours,

ROBINSON, McFadden & Moore, P.C.

Bonnie D. Shealy

/bds enclosure cc/enc:

Ms. Carolyn Ridley (via email)

Mr. Dan F. Arnett, ORS Chief of Staff

Florence P. Belser, Esquire ORS (via email) Nanette Edwards, Esquire ORS (via email)



Cindy Cox

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ND-2009-1-C

COPY

February 27, 2009

Mr. Charles L.A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina 101 Executive Center Drive Columbia, South Carolina 29210 Dept: S. A.

Date: 2/27/07

Time: 3.40

Posted:

Dear Mr. Terrini:

I am writing to advise the Commission of a new, environmentally-friendly option that will allow customers to ask AT&T South Carolina not to deliver printed telephone directories, or to deliver fewer printed telephone directories, to them. Customers who do not affirmatively make such a request will continue receiving telephone directories from us.

We intend to advise customers of this option by modifying all customer guide pages beginning with directories published in April 2009. These pages currently provide a toll free telephone number for customers to request additional directories, and they will be modified to also provide a toll free number for customers to request the delivery of fewer or no printed directories. We also intend to begin accepting these requests via the internet in the near future.

This new option addresses important environmental concerns without adversely affecting any customer's ability to continue receiving printed directories. This option, which could reduce the number of printed directories, complements our long-standing commitment to recycling telephone directories, and it honors the commitment AT&T Advertising Solutions made when agreeing to the industry's Joint Environmental Guidelines established by the Yellow Pages Association and the Association of Directory Publishers.

Again, all new and existing customers will continue to receive a directory unless they affirmatively submit a request to halt future deliveries.

Yours very truly,

Couds, Cox Executive Director RECEIVED

FEB 27 2009

PSC SC DOCKETING DEPT.

cr: Dawn Hipp, ORS

B. -- US.